

May 1, 2008

RECEIVED

MAY 02 2008

PUBLIC SERVICE COMMISSION

Ms. Beth O'Donnell Executive Director Kentucky Public Service Commission 211 Sower Boulevard PO Box 615 Frankfort, KY 40601

RE: Leslie County Telephone Company, Promotional Offering

Dear Ms. O'Donnell:

Leslie County Telephone Company intends to **extend** the offer of two promotions to Residential customers. With the first promotion, customers will receive a waiver of installation charges when they sign up for the Smart Pack Lite Bundle.

With the second promotion, customers returning to TDS Telecom service will receive a waiver of all installation charges. In order to receive the waiver, customers must not have any outstanding charges from the Company.

This promotion originally ran from March 5, 2008 through June 3, 2008. The extension of this promotion will run from June 4, 2008 through September 1, 2008.

If you have any questions, please contact me at (608) 664-4169.

Sincerely,

Rachelle A. Ladwig

Sr. Administrator-Tariffs

TARIFF BRANCH RECEIVED

5/2/2008 MADISON, WI 53717 PUBLIC SERVICE COMMISSION

OF KENTUCKY

NWW.TDSTELECOM.COM



January 31, 2008

RECEIVED

FEB 0 1 2008

PUBLIC SERVICE COMMISSION

Ms. Beth O'Donnell Executive Director Kentucky Public Service Commission 211 Sower Boulevard PO Box 615 Frankfort, KY 40601

RE: Leslie County Telephone Company, Promotional Offering

Dear Ms. O'Donnell:

Leslie County Telephone Company intends to **extend** the offer of two promotions to Residential customers. With the first promotion, customers will receive a waiver of installation charges when they sign up for the Smart Pack Lite Bundle.

With the second promotion, customers returning to TDS Telecom service will receive a waiver of all installation charges. In order to receive the waiver, customers must not have any outstanding charges from the Company.

This promotion originally ran from November 5, 2007 through March 4, 2008. The extension of this promotion will run from March 5, 2008 through June 3, 2008.

If you have any questions, please contact me at (608) 664-4169.

Sincerely

Rachelle A. Ladwig

Sr. Administrator-Tariffs



PUBLIC SERVICE
COMMISSION

OF KENTUCKY

WWW TOSTELECOM COM



January 30, 2008

RECEIVED

JAN 3 1 2008

PUBLIC SERVICE COMMISSION

Ms. Beth O'Donnell Executive Director Kentucky Public Service Commission 211 Sower Boulevard PO Box 615 Frankfort, KY 40601

RE: Leslie County Telephone Company, Promotional Offering

Dear Ms. O'Donnell:

Leslie County Telephone Company intends to offer a promotion to business customers. Business customers who sign up for one or a combination of more than one of the following features during the promotional period will receive the feature(s) free for 3 months: Call Forwarding, Call Forward-Remote Access, and/or 3-Way Calling.

The promotion will run from March 1, 2008 through May 31, 2008.

If you have any questions, please contact me at (608) 664-4169.

Yadwig

Sincerely,

Sr. Administrator-Tariffs

RECEIVED

525 Jan 12008 MADISON, WI. 53717 PUBLIC SERVICE

COMMISSION

WWV/.TDSTELECOM.COM



RECEIVED
NOV 0 2 2007
PUBLIC SERVICE
COMMISSION

November 1, 2007

Ms. Beth O'Donnell Executive Director Kentucky Public Service Commission 211 Sower Boulevard PO Box 615 Frankfort, KY 40601

RE: Leslie County Telephone Company, Promotional Offering

Dear Ms. O'Donnell:

Leslie County Telephone Company intends to offer two promotions to Residential customers. With the first promotion, customers will receive a waiver of installation charges when they sign up for the Smart Pack Lite Bundle.

With the second promotion, customers returning to TDS Telecom service will receive a waiver of all installation charges. In order to receive the waiver, customers must not have any outstanding charges from the Company.

These promotions will run from November 5, 2007 through March 4, 2008.

If you have any questions, please contact me at (608) 664-4169.

Sincerely,

Rachelle A. Ladwig

Sr. Administrator-Tariffs



OF KENTUCKY

VANW TOSTELECOM.COM



June 14, 2007

RECEIVED

JUN 15 2007

PUBLIC SERVICE COMMISSION

Ms. Beth O'Donnell Executive Director Kentucky Public Service Commission 211 Sower Boulevard PO Box 615 Frankfort, KY 40601

RE: Leslie County Telephone Company, Promotional Offering

Dear Ms. O'Donnell:

Leslie County Telephone Company intends to offer a promotion to business customers. If a business customer signs up for 12 months of Caller ID service during the period of July 15, 2007 through October 13, 2007, they will receive Caller ID free for 3 months.

If you have any questions, please contact me at (608) 664-4169.

Sincerely,

Rachelle A. Drone

Sr. Administrator-Tariffs

TARIFF BRANCH
RECEIVED

6/125/2007 MADISON, WI. 53717 PUBLIC SERVICE COMMISSION



June 15, 2005

Ms. Helen Helton Executive Director Kentucky Public Service Commission 211 Sower Boulevard PO Box 615 Frankfort, KY 40602

RE: Leslie County Telephone Company, Promotional Offering

Dear Ms. Helton:

Leslie County Telephone Company intends to offer to all new and existing customers, a waiver of the non-recurring charges associated with the installation of a second or subsequent access line. This promotional offer will be effective from July 19, 2005 through September 30, 2005.

If you have any questions, please contact me at (608) 664-4153.

Sincerely,

Kurt Hebgen

Sr. Administrator-Tariffs

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 7/19/2005

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

> 525 JUNCTION RI MADISON, WI. 5371

Executive Director



January 4, 2005

RECEIVED

JAN 0 6 2005

PUBLIC SERVICE COMMISSION

Ms. Helen Helton Executive Director Kentucky Public Service Commission 211 Sower Boulevard PO Box 615 Frankfort, KY 40602

RE: Leslie County Telephone Company, Promotional Offering

Dear Ms. Helton:

Leslie County Telephone Company intends to offer to all new and existing customers, a waiver of the non-recurring charges associated with the installation of a second or subsequent access line. This promotional offer will be effective from February 18, 2005 through April 30, 2005.

If you have any questions, please contact me at (608) 664-4153.

Sincerely.

Kurt Hebgen

Sr. Administrator-Tariffs

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 02/18/2005

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

> 525 JUNCTION FD. MADISON, WI. 53717

Executive Director



June 14, 2004

RECEIVED

JUN 1 6 2004

PUBLIC SERVICE COMMISSION

Ms. Helen Helton Executive Director Kentucky Public Service Commission 211 Sower Boulevard PO Box 615 Frankfort, KY 40602

RE: Leslie County Telephone Company, Promotional Offering

Dear Ms. Helton:

Leslie County Telephone Company intends to offer to all new and existing customers, a waiver of the non-recurring charges associated with the installation of a second or subsequent access line. This promotional offer will be effective from July 20, 2004 through September 30, 2004.

If you have any questions, please contact me at (608) 664-4153.

Sincerely,

Kurt Hebgen

Sr. Administrator-Tariffs

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 07/220/2200044

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

> 525 JUNCTION ROAD WI 53717

BOX 5158 3705-0158 Executive Director

WWW TOSTELECOM COM

Kentucky - Cost and Revenue Analysis Leslie County

Expected Costs

Expected

Price

Trials 20 **Total Cost**

Additional Line Installation

\$45.00

\$900.00

Expected Advertising Expenses

Total Costs:

Installation Marketing \$900.00

\$150.00

\$1,050.00

Expected Revenues

| Services | Price | Expected Customer Retention | Expected Revenues (3 years*) |
|-----------------------------|-----------|-----------------------------------|------------------------------------|
| Additional Line | \$11.55 | 20 | \$7,983.36 |
| Estimated Vertical Services | \$1.47 | 20 | \$1,016.06 |
| Total | ¥ . • · · | = | \$8,999.42 |

^{*} lifetime value projected on 4% churn out 36 months

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 07/220024

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Executive Director



RECEIVED

January 21, 2004

JAN 2 6 2004

PUBLIC SERVICE COMMISSION

Ms. Helen Helton Executive Director Kentucky Public Service Commission 211 Sower Boulevard PO Box 615 Frankfort, KY 40602

RE: Leslie County Telephone Company, Promotional Offering

Dear Ms. Helton:

Leslie County Telephone Company intends to offer to all new and existing customers, a waiver of the non-recurring charges associated with the installation of a second or subsequent access line. This promotional offer will be effective from February 18, 2004 through April 30, 2004.

If you have any questions, please contact me at (608) 664-4153.

Sincerely,

Kurt Hebgen

Administrator-Tariffs

PUBLIC SERVICE COMMISSION OF KENTUCKY OF KENTUCKY EFFECTIVE

FEB 2 5 2004

PURSUANT TO SUP KAR 5.011
SECTION S (1)

Cause L Strat

EXECUTIVE DIRECTOR

525 JUNCTION ROAD MADISON, WI 53717

P.O. BOX 5158 MADISON, WI 53705-0158

P.O. Box 5158 Madison, WI 53705-0158 301 S. Westfield Road Madison, WI 53717-1799 Telephone: 608-664-4000 FAX: 608-664-4185



Government and Regulatory Affairs

March 28, 2001

RECEIVED

TVED

Water 26, 2001

MAR 3 0 2001

[...... 3 0 2001

Ms. Helen Helton Executive Director Kentucky Public Service Commission 211 Sower Boulevard PO Box 615 Frankfort, KY 40602

PUBLIC SERVICE COMMISSION

SERVICE COMMISSION

RE: Leslie County Telephone Company, Voice Mail Plus Promotion

Dear Ms. Helton:

12000

Leslie County Telephone Company would like to offer a promotional waiver of recurring and nonrecurring changes associated with Voice Mail and Custom Calling Services from May 1, 2001 through June 30, 2001. If a customer chooses up to two of the following CCS features (Call Waiting, Call Forwarding, and Three Way Calling) and one Voice Mail box, the customer will receive these features at no cost for two months. At the end of the two months, the customer will be contacted to determine if they choose to retain the services at regular price.

If you have any questions, please contact me at (608) 664-4153.

Sincerely,

Kurt Hebgen²

Administrator-Tariffs

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

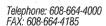
MAY 01 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

SECRETARY OF THE COMMISSION

P.O. Box 5158 Madison, WI 53705-0158

301 S. Westfield Road Madison, WI 53717-1799





Government and Regulatory Affairs

RECEIVED

June 23, 2000

JUN 2 6 2000

PUBLIC SERVICE COMMISSION

Ms. Helen Helton **Executive Director** Kentucky Public Service Commission 730 Schenkel Lane PO Box 615 Frankfort, KY 40602

Leslie County Telephone Company, Voice Mail Plus Promotion RE:

Dear Ms. Helton:

12000

Leslie County Telephone Company would like to offer a promotional waiver of recurring charges associated with Voice Mail and Custom Calling Services. If a new customer would choose two Custom Calling Service features and Voice Mail, they would be able to trial these features free for two months. We are offering the promotion to new customers during the time period of August 1, 2000 through October 28, 2000.

If you have any questions, please contact me at (608) 664-4153.

Sincerely,

Kurt Hebgen

Administrator-Tariffs

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

AUG 01 2000

PURSUANT TO 807 KAR 5:011,

SECRETARY OF THE COMMISSION

LESLIE COUNTY TELEPHONE COMPANY

GENERAL SUBSCRIBER SERVICES TARIFF

FOR

THE STATE OF

KENTUCKY

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JAN 1 1991

PURSUANT TO 807 KAR 5:011.

BY: SERVICE COMMISSION MANAGE

LESLIE COUNTY TELEPHONE COMPANY OF HYDEN, KENTUCKY

Rates, Rules and Regulations for Furnishing

General Subscriber Services

at

Bledsoe, Buckhorn, Canoe, Dwarf, Hyden, Stinnett and Wooden Exchanges

Filed with the Public Service Commission PUBLIC SERVICE COMMISSION OF KENTUCKY of EFFECTIVE

Kentucky

JAN 1 1991

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY:

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

| Issued: NOV 0 5 1990 By: Michael E. Hicks | Effective: Title: Vice President |
|--|----------------------------------|
| Issued under Authority K.P.S.C. No. | dated |

TABLE OF CONTENTS

DEFINITIONS

(C)

- II. PROVISIONING OF SERVICE TERMS & CONDITIONS
- III. LOCAL EXCHANGE SERVICE
- IV. MISCELLANEOUS SERVICE ARRANGEMENTS
- V. SERVICE CONNECTION CHARGES
- VI. CONSTRUCITON CHARGES
- VII. RESERVED FOR FUTURE USE
- VIII. POLE ATTACHMENT SPACE
- IX. CONNECTION WITH CUSTOMER PROVIDED EQUIPMENT & FACILITIES

X. CONCURRENCE

(C)

KENTUCKY
PUBLIC SERVICE COMMISSION

Linda C. Bridwell Executive Director

ISSUED: February 28, 2022 EFFECTIVE: March 31, 2022

BY: Joel Donmeier, Vice President

EFFECTIVE

3/31/2022

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Exchange(s):

All PSC: 2

LESLIE COUNTY TELEPHONE COMPANY, INC.

Section: Index

Kentucky

Seventh Revised Sheet:

1 1

Cancels Sixth Revised Sheet:

GENERAL SUBJECT INDEX

| - A — | Section | <u>Sheet</u> | |
|---|-----------------------|--------------------------|--|
| Additional Listing Advance Payments Advanced Calling Services Alternate Call Number Listing | IV II IV IV | 7-8 16 16-23 8 | |
| Application of Regulations | II V II II | 1 3-5 7 7 | |
| - B - | | | |
| Basic Local Exchange Service Broadcast of Recordings of Telephone Conversations Business Access Line Rates Business Listings Business Relocation Forwarding | III II IV IV | 1-2 3 2 6 24 | |
| - C - | | | |
| Cancellation of Service for Cause | II VIII | 5-6 1-6 | |
| Company Facilities at Hazardous or Inaccessible Locations Concurrences Connection with Customer-Provided Equipment and Facilities Construction Charges | II X IX VI | 13 1 1-3 1-11 | |
| Custom Calling Service Customer-Provided Terminal Equipment and Communication System | IV | 1-2 | |

Communication System.....

Customized 911 (C911) PUBLIC SERVICE COMMISSION

II KENTUCKY3

Linda C. Bridwell **Executive Director**

ISSUED: February 28, 2022

EFFECTIVE: March 31, 2022

BY: Joel Dohmeigr, Vice President **EFFECTIVE**

3/31/2022

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

(T)

ΑII Exchange(s):

PSC: 2

LESLIE COUNTY TELEPHONE COMPANY, INC.

Fourth Revised Sheet:

Section: Index 2

Kentucky

Cancels Third Revised Sheet:

2

GENERAL SUBJECT INDEX

| | Section | Sheet No. | |
|--|---------|-----------|-----|
| - D - | | | |
| Dedicated DS1 Service | IV | 29-31 | |
| Defacement of Premises | II | 21 | |
| Definitions | 1 | 1-15 | |
| Deposits | II | 16-17 | |
| Digital Transport Service | IV | 32-34 | |
| Direct Inward Dialing (DID) Service | IV | 27-28 | |
| Directory Assistance | IV | 10 | |
| Directory Listing | IV | 5-9 | (T) |
| Dual Name Listing | IV | 8-9 | |
| Duplicate and Cross-Reference Listing | IV | 8 | |
| | | | |
| -E- | | | |
| Electric Power at the Subscriber's Premise | II. | 11 | |
| Employee Telephone Service | IV | 13 | |
| Establishment and Furnishing of Service | II. | 7-11 | |
| Establishment of Credit | II. | 16 | |
| Establishment of Identity | II. | 3 | |
| Equipment Facilities - Provision and Ownership | II | 11-14 | |
| Equipment in Explosive Atmosphere | II | 21 | |
| Evaluation Mana | III | 8-12 | |
| Exchange Maps | | 0-12 1 | |
| Explanation of Symbols | IV | • | |
| Extension and Tie Line Mileage | IV | 14 | |
| -F• | | | |
| Floor Space, Electric Power and Operating at | | | |
| the Subscriber's Premise | II | 11 | |
| Foreign Exchange Listing | IV | 8 | |
| Foreign Exchange Service | VII | 1-2 | |
| i dieigii Excilatige Service | VII | 1-2 | |
| | | | |
| - G - | | | |
| General Rules and Regulations | 11 | 1-21 | |

ISSUED: March 31, 2017 EFFECTIVE: April 14, 2017

BY: Joe Dohmeier, Vice President

3/31/2017

PUBLIC SERVICE COMMISSION OF KENTUCKY

Exchange(s): All

2

PSC: Section: Index

LESLIE COUNTY TELEPHONE COMPANY, INC.

Seventh Revised Sheet:

Kentucky Cancels Sixth Revised Sheet: 3 3

GENERAL SUBJECT INDEX

| OLIVEITAL OCDOLOT INDI | -/\ | | |
|--|----------------------|-----------------------------|-----|
| -1- | Section | Sheet | |
| Indemnifying Agreement | II X | 20 1 | |
| - J – | | | |
| - K - | | | |
| -L- | | | |
| Liability of the Company Lifeline Assistance Limitations and Use of Service Limited Communications | | 19-21 18-19 2-6 4 | |
| Line Extensions Link-Up Local Exchange Map Low Income Assistance Programs | IV III III | 14 20 8-12 18-20 | |
| - M - | | | |
| Maintenance and Repair - Equipment Facilities | II II VI VI | 13 11 6 1 | |
| - N - | | | |
| National Directory Assistance Service | IV IV IV V | 35 11 11 1-5 15 | (T) |

ISSUED: October 15, 2019 EFFECTIVE: November 4, 2019

BY: Joel Donneier, Vice President

10/15/2019

PUBLIC SERVICE COMMISSION OF KENTUCKY

LESLIE COUNTY TELEPHONE COMPANY, INC.

Kentucky

Exchange(s): All PSC: 2

Section: Index Twelfth Revised Sheet: 4

Cancels Eleventh Revised Sheet:

4

GENERAL SUBJECT INDEX

| Section | Sheet | |
|------------|--|----|
| | | |
| 11 | 21 | |
| 11 | 21 | |
| IV | 14 | |
| IV | 15 | |
| | | |
| (242) | | |
| II. | 16-19 | |
| | | |
| 11 | 19 | |
| | 4 | |
| | | |
| | | |
| VIII | 1-6 | |
| IV | 6-7 | |
| II | 13 | |
| | | |
| ii. | 3 1 | |
| | | |
| | | |
| | | |
| | 7 | |
| | 2 | |
| | | |
| | | |
| IV | 12 | |
| | | |
| | | |
| IV | 12-13 | |
| Q Q | 2 F | |
| 100 | | |
| II | | |
| | | |
| V | 3 | |
| II | | |
| PUBLIC SE | RENTUCKT- ERVICE COMMISSIO | N |
| II Lin | nda C. Bridwell ⁵ | |
| Ex | ecutive Director | |
| | II II IV IV II II II II II IV IV II IV V IV V IV PUBLIC SE | 21 |

ISSUED: February 28, 2022

EFFECTIVE: March 31, 2022

BY: Joel Dollingeier, Vice President

EFFECTIVE

3/31/2022

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

(C)

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): All 2

PSC:

Section: Fourth Revised Sheet

Index 5

Cancels Third Revised Sheet

5

GENERAL SUBJECT INDEX

| | <u>Section</u> | Sheet No. | |
|--|----------------|-----------|------------|
| -T- | D. / | • | |
| Temporary Listing | IV | 8 | (D) |
| Termination of Service | | | (D) |
| By Company | H | 15 | |
| At Subscriber's Request | ii | 15 | |
| Toll Restriction | IV | 25-26 | |
| T ((0) B (0) B | | 40.44 | |
| Transfer of Service Between Subscribers | !! | 10-11 | |
| Transmitting Messages | | 4 | |
| Trunk Hunt (Rotary Service) | IV | 12 | |
| | | | |
| - U - | | | |
| | | | (D) |
| Use of Facilities of Other Connecting Carriers | H | 20 | ` ' |
| Use of Party Line Service | И | 3 | |
| | | | |
| 1444 | | | |
| -V- | B./ | 10.10 | |
| Vacation Service | IV | 12-13 | |
| - W - | | | |
| Work Performed Outside Regular Working Hours | II | 14 | |
| TTOTAL STITUTE CALCING MOGNINI TTOTALING MOGNINI | | 17 | |

ISSUED: October 3, 2014 EFFECTIVE: October 10, 2014

Joel Dohmeier, Vice President

TARIFF BRANCH

10/3/2014

PUBLIC SERVICE COMMISSION OF KENTUCKY

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): All

> PSC: 2

Section: Ī

Original Sheet: 1

DEFINITIONS

Access Line

A circuit between a switching center and a subscriber premises which includes a standard network interface (SNI).

Access Charge

Payments made by a long distance carrier to the Company for use of local facilities, and by telephone subscribers to obtain access to local networks.

Additional Listing

Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he is entitled to in connection with his regular service.

Adjacent Exchange Service

Exchange service in which dial tone is provided from the central office in a contiguous exchange of the Company.

Airline Mileage

The shortest distance between two locations.

Applicant

A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., requesting service from the Company.

Authorized User

A person, firm or corporation (other than the customer) on whose premise a telephone. PBX, or private line service or channel is located and who may communicate over such channels in accordance with the terms of this Tariff.

Base Rate

A scheduled rate for any form of exchange service or equipment which does not include mileage charges.

Base Rate Area

A specific area within an exchange service area as set forth in the telephone utilities tariffs, maps or descriptions. Local Exchange Service within this area is furnished at PUBLIC SERVICE COMMISSION uniform rates without extra mileage charges. OF KENTUCKY **EFFECTIVE**

> 1 1991 JAN Effective: JAN 0 1 1991

> > PUBLIC SERVICE COMMISSION MANAGER

Issued: Will to 5 1999 Title: Vice PURSUANT TO 807 KAR 5:011,

dated

Issued under Authority K.P.S.C. No.

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): All

PSC:

2 Section: I

Original Sheet:

2

DEFINITIONS

Basic Telephone Service

For the purpose of establishing rates and charges, basic telephone service is one- or fourparty business or residential local line service.

Building (Same)

The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cables of the company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater, than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduits are not considered enclosed passageways.

Business Service

Telecommunications service provided a customer where the use is primarily or substantially of a business, professional, institutional or otherwise occupational nature.

Cancellation Charge

A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved.

Central Office

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangement for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Call Forwarding

A central office service optional feature which automatically routes incoming calls to another predetermined number.

Call Waiting

A tone provided to the party using the telephone to indicate another call is waiting is the line. Successive transfers between calling parties can be accomplished in a complished in the line. hookswitch operation. **EFFECTIVE**

| | JAN 1 1991 |
|--|--|
| Issued: MV 0 6 990 By: Michael E. Hicks | Effective: PUBANANT TO 1807 KAR 5:011. SECTION 9 (1) Title: Vice President BY: PUBLIC SERVICE COMMISSION MANAGER |
| Issued under Authority K.P.S.C. No. | dated |

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): All

PSC: 2

I

Section:

Original Sheet: 3

DEFINITIONS

Call

An attempted or completed communication.

Centrex Service

Service providing a business telephone customer with direct inward dialing to its phone extensions and direct outward dialing from them.

Channel

A path for communication between two or more central offices, furnished in such a manner as the carrier may elect, whether by wire, radio, or a combination thereof and whether or not by a single physical facility or route.

Class of Service

A description of telecommunications service furnished a customer which denotes such characteristics as nature of use -- business or residence -- (public or semi-public) or type of rate (flat rate or message rate). Classes of service are usually subdivided in "grades" such as one-party, two-party, four-party and multi-party.

Coin Telephone

A station, either public or semi-public, equipped with a device for collecting money in payment of telephone messages.

Commission

Kentucky Public Service Commission

Communication Systems

Communication Systems are channels or other facilities which are capable, when not connected to the telecommunications systems, of two-way communications between customer-provided terminal equipment or Company stations.

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

Connecting Company

PUBLIC SERVICE COMMISSION

4 4001

A corporation, association, partnership or individual owning or operating **GREENTUGES**'e exchanges with which communications services are interchanged. **EFFECTIVE**

| Issued: MOV 0 5 300 By: Michael E. Hicks Effective: Title: Vic | |
|--|---|
| | PURSUANT TO 807 KAR 5:011. The President ECTION 9 (1) |
| Issued under Authority K.P.S.C. No. dated | BY: |

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): All

PSC: 2

Section: I

Original Sheet:

DEFINITIONS

Construction Charge

A separate non-recurring charge made to the construction of facilities in excess of those contemplated under the rates quoted in Section VI of the Tariff.

Continuous Property

The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

Contract

The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariff.

Customer

A person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency, etc., provided with telecommunications service by any utility.

Customer-Provided Terminal Equipment

Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of telecommunications system, are so connected either electrically, acoustically or inductively.

Custom Calling Services

Service features available through a central office for use in connection with a customer's local exchange service.

Demarcation Point

The term "demarcation point", when used in connection with customer-provided communication systems, denotes the point on the customer's premises where network access lines provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with customer-provided terminal equipment.

PUBLIC SERVICE COMMISSION

OF KENTUCKY
EFFECTIVE

| Issued: Michael E. Hicks | JAN 1 1991 Effective: JAN 0 1 1991 PURSUANT TO 807 KAR 5:011. Title: Vice Presidention 9 (1) BY: Kingus Falle. |
|-------------------------------------|--|
| Issued under Authority K.P.S.C. No. | dated PUBLIC SERVICE COMMISSION MANAGER |

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): All

PSC: 2

I

Section:

Original Sheet: 5

DEFINITIONS

Directory Listings

The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired station.

- a. Caption Listing: The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business.
- b. Foreign Listing: The listing of a customer in the alphabetical list of an exchange other than that for the exchange from which the customer is served.
- c. Free Listing: A directory listing for which no specific charge is made.
- d. Indented Listing: A directory listing indented under another listing.
- e. Reference Listing: The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

Drop Wire

Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

Exchange

A unit established by a telephone utility for the administration of telecommunications service in a specific area for which a separate local rate schedule is provided. It may consist of one or more central offices, together with associated plant facilities used in furnishing telecommunication services in that area.

Exchange Area

The territory, including the Base Rate Area and surrounding territory served by an Exchange.

Exchange Boundary

The defined limit of the exchange service area beyond which service provision must be specifically requested, and if available, provided for additional charges as may be herein defined.

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LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): All

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DEFINITIONS

Exchange Line

Any circuit connecting an exchange station with a central office. Any line (circuit) directly or indirectly connecting an exchange station with a central office. Exchange lines are subdivided as follows:

- a. Central Office Line: A circuit extending from a central office to the location of an individual line, party line, main station service, PBX, or Key System.
- b. Main Station Line: The circuit portion of a main station which extends from the main service location to the central office.
- c. Extension Station Line: The circuit portion of an extension station which extends from the extension service location to the main service location or a central connecting point of the main service.
- d. Extension Line: A circuit with characteristics similar to an extension station line.
- e. PBX Station Line: The circuit portion of a PBX station which extends from the PBX station service location to the PBX switchboard or dial switching equipment.
- f. Key Station Line: The circuit portion of a key station which extends from the key station serving location to the key system common equipment location.
- g. Tie-Line: A circuit connecting PBX systems, ESSX-1 and/or Centrex systems.

Exchange Service

The furnishings of facilities for telecommunicating within an exchange area, in accordance with the regulations and charges specified in the Company's tariffs. Exchange facilities are used to establish and maintain connections between an exchange station and the other telephone plant and facilities in connection with long distance calls or extended area service calls.

Extended Area Service

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one or more exchanges without the application of long PURITIES COMMISSION telecommunications charges.

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7

DEFINITIONS

Facilities

All property, means and instrumentalities owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

Flat Rate Service

Service furnished at a fixed monthly charge, including extended area service where applicable.

Grade of Service

The term used in describing network access service with respect to the number of subscriber telephones which may be connected to a central office line. (One-Party, Two-Party, Four-Party, Multi-Party)

Individual Line

A single circuit furnished by the Company, for rendering exchange service, providing for the connection of one main station to the telecommunications network. (Not a private branch exchange trunk line)

Installation Charge

A separate initial non-recurring charge, which when applied is in addition to service connection charges. This charge may be applied when the equipment furnished is in addition to a network access line.

Interface

That point on the premises of the customer at which provision is made for connection of other than telephone company provided facilities to facilities provided by the Telephone Company.

Joint User Service

A classification of exchange service furnished to a joint user, in connection with customers' exchange service. A joint user is a person, firm, or corporation sharing the customers' exchange service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

Key System

An arrangement of key system equipment capable of providing intercommunication multi-trunk communication among the associated stations and providing communication with the general exchange and interexchange systems.

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DEFINITIONS

Local Calling Area

The area within which telecommunication service is furnished customers under a specific schedule or exchange rates. A local calling area may include one or more exchange service areas or portions of exchange service areas.

Local Channel

That portion of a channel which connects a station to an interexchange channel or a channel connecting two or more stations within an exchange area.

Local Exchange Service

Telecommunication service provided within local exchange service areas in accordance with the tariffs. It includes the use of exchange facilities required to establish connections between subscribers within the exchange and between subscribers and the toll facilities serving the exchange.

Local Message

A completed communication between customers' station located within the same Exchange Area or Local Service Area.

Loop

A channel provided by the Company connecting one point to another.

Message

A communication between two stations. Messages may be classified as follows:

- a. Local Message: A communication between stations within the same local service area.
- b. Toll Message: A communication between stations in different exchange areas for which a toll charge is made.

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DEFINITIONS

Mileage Charges

A charge applying for the use of part or all of a channel furnished by the Company.

- a. Airline Measurement: The shortest distance between two points.
- b. Extra Exchange Line Mileage: The measurement applied when a customer's location is outside the base rate area but is located within the exchange area.
- c. Off-Premise Exchange Mileage: The measurement applying on a line, for use of which a circuit charge is made in accordance with tariff provisions.
- d. Foreign Exchange Mileage: The measurement applying to a line connecting a customer's location to a central office of an exchange other than that from which the customer would normally be served. The use of which a separate charge is made in addition to the base rate, plus extension line mileage charges, if applicable.
- e. Route Measurement: The actual length of a circuit between two points.

Minimum Contract Period

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

Minute of Use

A measurement basis for length of circuit use.

Miscellaneous Common Carriers

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

Miscellaneous Equipment

Equipment furnished at additional charges associated with the various classes of subscriber service.

Mobile Telephone Service

A communication service provided by means of radio frequencies through a land radio-telephone base station whereby connections may be established.

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Exchange(s): All

PSC: 2

Section:

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Original Sheet:

DEFINITIONS

Network Access Line

A central office exchange line that provides access to the local and national telecommunications network.

New Subscriber

Applicants having no basic monthly service or those subscribers changing service premises.

Non-Listed Numbers

A subscriber who has the telephone number listing omitted from the telephone directory but listed in the directory assistance records which are available from the directory assistance operator.

Non-Published Numbers

A subscriber who has the telephone number listing omitted from both the telephone directory and directory assistance records at the customer's request.

PBX Trunk

An individual network access line terminated in a PBX switchboard or switching equipment.

Party Line

A network access line designed for the connection of more than one subscriber to the same network access line.

Plant

Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts for telephone companies.

Premises

The building, portion or portions of a building, on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining building is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

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Exchange(s): All

PSC: 2

11

Section: I

Original Sheet:

DEFINITIONS

Primary Subscriber

This term has the same connotation as "subscriber" and is used in those cases where it is desirable to stress the distinction between the main subscriber to telephone service and others who may have joint use of the service or who may qualify for additional listings.

Private Branch Exchange Service (PBX Service)

- a. A type of service providing an arrangement of switching equipment and telephone instruments for intercommunications among the stations and for connections through the local and long distance message telephone network to other subscribers.
- b. Lines (circuits), equipment and facilities ordinarily furnished in connection with PBX service include the following:
 - 1. Trunk: A network access line connecting a PBX system with a central office.
 - 2. Tie Line: A circuit connecting PBX switchboards.

Private Line Service

As opposed to exchange service, this refers to lines and equipment furnished to a customer for direct communication between various points without access to the Company's exchange switching network.

Private Line

A circuit provided to furnish communication among two or more network terminal equipment directly connected to it. Such equipment does not have access to the general and interexchange networks.

Public Telephone

A telephone installed at the Company's initiative or option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

a. Coin Public Telephone: A public telephone equipped with a coin collecting device into which all payments for the use of the telephone are deposited prior to (prepayment) or at (post-payment) the time the desired connection is established.

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PSC: 2

Section: I

12

Original Sheet:

DEFINITIONS

Rate Centers

Points upon which the airline distances for the determination of message toll telephone rates are based. In general, each city, town, or locality is designated as a rate center except that certain small towns and localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

Residence Service

Service furnished to customers where the actual or obvious use is for domestic purposes.

Semi-Public Telephone

An instrument generally including a coin box, furnished at locations reasonably accessible to the public, but not suitable for the installation of public telephones.

Service

The act or means of supplying communication to the public.

Service Connection Charge

A non-recurring charge applying to the establishment or basic telephone service for a subscriber and certain subsequent additions to that service.

Standard Network Interface

The points of common termination of company-provided and customer-provided facilities. Sometimes referred to as the standard network interface (SNI).

Subscriber

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulation of its tariff.

Suspension of Service

An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement.

Switch

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A unit of dial switching equipment which provides interconnection between ENTUGNOR trunks.

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PSC: 2

Section: I

Original Sheet: 13

DEFINITIONS

System

The coordinated facilities, including central office equipment, outside plant and subscriber terminal equipment, used to provide telephone service to the public.

Tariff

The rates, charges, rules and regulations adopted and filed by the Company and accepted by the Kentucky Public Service Commission.

Telephone Number

A designation assigned to a network access line necessary for placing calls to the subscriber terminal equipment and for identification in the assessment of message charges, etc.

Telephone Instrument

Any communication device, either owned and leased by the Company to the customer, or owned by the customer, that can be used when connected to the Company's local network for the purpose of transmitting and receiving information.

Temporary Service

For the purpose of distinguishing between permanent and temporary service, temporary service is "any" service provided by the company which (1) does not fulfill the requirements of a minimum service contract, (2) would create an unusual expense for the Company caused by the short duration of service.

Temporary Disconnection

An arrangement made at the request of the customer for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises.

Termination Charge

A charge applied when a subscriber discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

Tie Trunk

A circuit connecting two PBX systems for the purpose of intercommunic OF KENTUCKY on

A circuit connecting two PBX systems for the purpose of intercommunicating between the stations connected with such PBX switching apparatus.

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PSC: 2

Section: I

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DEFINITIONS

Toll Center

A telephone switching center at which the operations (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

Toll Message

A message from a calling party to a party in a different local service area.

Toll Rate

The initial period charge prescribed for toll messages usually based upon a minimum initial period and distance between exchanges.

Toll Service

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Tariff.

Touch Calling Service

A classification of exchange service whereby calls are originated through the use of tone-generating pushbuttons in lieu of pulse-generating pushbutton or rotary dials.

Trunk Line

A circuit over which customer's messages are sent between two central offices or between a central office and a private branch exchange system.

Trunk Hunt Service

An arrangement whereby two or more lines furnished to customer are assigned number in sequence and equipped so calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "rotary lines."

Underground Service Connections

A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

Vacation Service

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Vacation service is a partial service furnished at a reduced rate for a limited maccordance with the provisions of the Tariff accordance with the provisions of the Tariff.

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DEFINITIONS

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See "Wide Area Telecommunications Service".

Wide Area Telecommunications Service

The furnishing of facilities for dial type telephone communication between a wide area service access line and other exchange and toll station telephones in the area prescribed in the tariff.

Wire Center

A wire center is a building where outside plant (cables and wires) located in a specific geographical area terminated and where these facilities are normally cross-connected to central office equipment at that location.

Wire Center Serving Area

The term "Wire Center Serving Area" denotes, in most cases, that area of the exchange served by a single wire center. In certain highly concentrated exchanges where wire centers are in close proximity, more than one wire center may be included in the wire center serving area.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

| | | Sheet No. | | |
|---------------------------------------|--|--|-----|--|
| 1. | Establishment of Service | | | |
| | A. General B. Applications C. Business Use D. Residence Use E. Minimum Contract Period F. Provisioning of Telecommunications Service G. Installation in Hazardous Locations H. Directories | 1 1 2 2 2 3 3 4 4 | | |
| 2. Use and Care of Company Facilities | | | | |
| | A. General B. Ownership of Facilities C Access to Customer Premises D. Installation, Maintenance, and Repair E. Service Interruptions F. Telephone Numbers | 5 5 5 5 6 6 | | |
| 3. | Use of Service | | | |
| | A. General B. Resale C. Responsibility of the Customer D. Customer Provided Equipment and Inside Wire E. Change in Responsibility or Occupancy F. Customer Complaints G. Company Liability | 7 7 8 8 9 9 | | |
| 4. | Customer Billing and Payments | | | |
| | A. General B. Overtime Work and Work Performed Outside Regular Working Hours C. Promotions D. Notice of Service Changes and Rate Increases E. Electronic Billing F. Billing Errors and Adjustments G. Billing Disputes H. Late Payment Charge I. Non-Sufficient Funds (NSF) Charge J. Service Restoration K. Deferred Payment Arrangements L. Contractual Service Arrangements | 12 12 13 13 13 14 14 15 15 | (T) | |

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

Sheet No. 5. Termination of Service A. Termination By the Customer 16 Termination By the Company For Cause B. 16 C Disconnect for Non-Payment 17 D. **Contract Termination** 17 Medical Emergency E. 17 F. Prohibitions Against Disconnection 18

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

1. ESTABLISHMENT OF SERVICE

A. General

The general terms and conditions of this Tariff apply to local voice services and facilities furnished by Leslie County Telephone hereinafter referred to as the Telephone Company or Company, or in part by other companies. Failure to observe these terms and conditions could result in discontinuance of service.

B. Applications

- 1) Requests for telephone service and facilities made verbally, in writing, or electronically will become contracts upon the establishment of the service or facilities.
- 2) An application shall be deemed to be a notice to the Company that the applicant desires service and an expression of a willingness to conform to the terms and conditions set forth in this Tariff.
- 3) The Company reserves the right to refuse service to an applicant or customer who has not paid for prior telephone service rendered by a telephone company in the same or different location, and furnished to the same person, member of the same household, or legal entity until satisfactory arrangements have been made for payment of the indebtedness.
- 4) The Company reserves the right to refuse to furnish or continue to furnish service when service is applied for in the name of another person or legal entity, or a fictitious name of other member of the same household, for the purpose of avoiding payment of or for illegal purposes.
- 5) The Company does not take deposits or advanced payments unless stated elsewhere in this tariff
- 6) Any change in the service terms, conditions, offerings, and/or rates modifies the terms of contracts to the extent of such change.
- 7) Although, in general, business rates apply at business locations and residence rates apply at residence locations, the determination as to whether customer service should be classified as business or residence is based on the character of use to be made of the service.
- 8) Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable portion of such costs as stated elsewhere in this Tariff. See Construction Charges.

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Exchange(s): All

PSC: 2

Section: II

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

ESTABLISHMENT OF SERVICE (cont'd)

C. Business Use

1.

- Business rates apply whenever the use of service is primarily or substantially for any business, trade or professional use including, but not limited to, clubs or lodges, public or parochial schools and colleges, hospitals, libraries, churches, municipal emergency fire and police, government building and other similar institutions.
- Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business or the extension is located in a shop, office, or other place of business, the business rate shall be charged for telephone installed in the residence.
- 3) Business rates apply for service in churches when:
 - The telephone is located in the church and used in the administration of the church and its activities.
 - A telephone is located in an outer office of the study for the use of a secretary or others.
 - c) The telephone in the church includes a type of telephone intercommunicating system or a signaling system, (excluding hold only feature).
 - d) Service is furnished in a residence of a clergyman and one or more extension telephones connected to the service are located in the church where business rates would normally apply.

D. Residence Use

- Residence rates apply when the use of service will be primarily for personal, social and domestic purposes and only incidental for business purposes. Residence rates apply to an individual or family, (such as single residence), or a private dwelling, apartment, rooming or boarding or sorority house, college dorm rooms, or a trailer, where service will be used by the customer or members of the customer's family.
- Residence telephone numbers must not be advertised or listed in connection with any business.
- 3) Residence rates apply to churches when:
 - A telephone is located in the clergyman's residence.
 - b) The telephone is located in the church hall or kitchen and its use is for social or domestic purposes.
 - c) The telephone is located in the clergyman's residence and an extension is located in the church where residence rates would apply.

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Section: II

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

. ESTABLISHMENT OF SERVICE (Cont'd)

D. Residence Use (cont'd)

- 4) When conditions in 1, 2, or 3 preceding are met, the residence telephone may be listed in the alphabetical section of the directory in the name of the church or Pastor. An additional alphabetical listing which lists either the name of the Pastor or the church may be provided at the rates shown under Directory Listings in this Tariff. Residence rate treatment does not entitle the Church to a listing in the classified section of the telephone directory without additional charges.
- 5) When it is determined that a customer of residence service is using the service in such a manner that it should be classified and charged for as a business service under the above provisions, the Company will either revised the applicable rates charged to the customer or discontinue the service.

E. Minimum Contract Period

- Unless otherwise specified elsewhere in the Company's tariffs, the minimum contract period for voice service offerings is one month from the date service is established at the same location.
- 2) The Company may require a contract period longer than one (1) month at the same location in connection with special facilities, or for unusual construction necessary to meet special demands, and involving extra costs.
- Customer termination of service prior to the expiration of the minimum contract period of service may result in payment for work already began to provide service and/or termination charges.

F. Provisioning of Telecommunication Service

- The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary company facilities such as pole lines, buried lines, circuits and other equipment.
- The Company will determine the type of outside plant facilities to be provided for the furnishing of service.
- 3) The Company will provide and install a connecting device as part of telephone service at no additional charge that will be installed on the customer's premises in a location determined by the Company that is accessible to the customer and the Company as a part of telecommunications service and at no charge, unless specified elsewhere in this tariff.
- 4) The rates and charges listed in this Tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

1. ESTABLISHMENT OF SERVICE (Cont'd)

F. Provisioning of Telecommunication Service (cont'd)

- 5) When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section VI, "Construction Charges".
- 6) The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards.
- 7) The Company shall make the following services available to all its customers where technically feasible:
 - Voice grade access to the public switched network including unlimited minutes for local service at no charge
 - Access to 911 emergency service and 9-1-1 operating ability where requested by local authorities.
 - Connectivity with all public toll, local wireline and wireless networks, and with various internet service providers.
 - Free access to toll restriction for qualifying lifeline customers.

G. <u>Installation in Hazardous Locations</u>

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Company may refuse to install and maintain such service and, if such service is furnished, may require the customer to indemnify and hold the Company harmless from any claims, loss or damage by reason of the installations and maintenance of such service.

H. <u>Directories</u>

- The Company will provide access to directory information to its customers. The Company will furnish a printed directory annually as well as providing access to directory information on-line to its customers. The directory information will include listings of names, addresses and telephone numbers of customers. In addition, the directory will contain other information as required by KY Administrative Regulations 807-005-061 Section 5
- 2) In the event of an error in the listed number of any customer or whenever any customer's telephone number is changed after a directory is published, the Company will intercept all calls (for 90 days) to the error no.to inform the caller of the correct no.
- 3) The Company, except as provided herein, assumes no liability for damages claimed on account of errors or omission from the directories and, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication in the directory.

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PSC: 2

Section: II

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

2. USE AND CARE OF COMPANY FACILITIES

A. General

- The Company shall be responsible for the installation, operations, and maintenance of any company facilities.
- The Company will be responsible for testing the circuit from the main frame to the connecting device on the customer premises.
- The Company does not undertake to transmit messages but offers the use of its facilities when available for communications between its customers.
- 4) Customers who furnish telephone service to guests or patients may recover billed charges of the guests or patients. Hotel customers who charge a surcharge on guests' telephone usage must post such rates and surcharge by each telephone.

B. Ownership of Facilities

All facilities up to and including the point of termination on the customer's premises will be owned by the Company, except where such facilities are situated, in the judgement of the Company, in hazardous or inaccessible locations.

C. Access to Customer Premises

Company employees and agents shall be allowed access to company facilities located on customer premises at any reasonable hour for the purpose of installing, inspecting, testing, maintaining, repairing, or upgrading the lines and facilities.

Customers may be required to furnish, at no charge, equipment space and electrical power for Company facilities located inside the customer's building in order to provide services.

D. <u>Installation, Maintenance, and Repairs</u>

- All work associated with installation, relocation, changing, repairing, and maintenance of Company provided equipment and facilities on the Customer's premises is performed by the Company or an authorized agent unless agreed upon by the Company.
- 2) The Company will maintain and repair the equipment and facilities which it furnishes to customers, for as long a period as replacement components are available from the manufacturer or from stock. When the manufacturer will no longer provide the required components, and none are available from stock, components required will be provided at charges based on cost when the Company is able, by special manufacture or procurement from outside sources, to procure the required components.
- The Company will be reimbursed for any loss or damage to its facilities on the customer's premise resulting from intentional destruction or negligence of the customer.

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BY: Joel Donmeier, Vice-President

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Exchange(s):

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PSC:

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

2. USE AND CARE OF COMPANY FACILITIES (Cont'd)

E. Service Interruptions

- The Company cannot guarantee the uninterrupted working of its services and facilities. The Company will make reasonable effort to notify customers of any known service interruptions.
- 2) The Company will make reasonable effort to re-establish service within the shortest possible time when service interruptions occur. In the event of national emergency or local disaster resulting in disruption of service, the Company will give priority based on instructions or requests from duly authorized emergency agencies.
- When there is a general interruption of service lasting 24 hours or more, which is not due to the negligence or willful act of the customer or force majeure; a prorated credit for all monthly recurring services based on the number of days that portion of the service is rendered useless or inoperative will be provided to the Customer.

F. Telephone Numbers

- 1) The customer has no property right in telephone numbers or any right to the establishment of continuous service through any particular central office.
- 2) The Company reserves the right to, and may at its sole discretion; change either the customer's telephone number, the central office associated with such number, or both, as may be required for the proper conduct of its business in compliance with state and/or federal requirements, and not as an accommodation to another customers..

(C)

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PSC:

2

Section:

II 7

First Revised Sheet: Cancels Original Sheet:

7

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

USE OF SERVICE

A. General

 Service is furnished for use by the customer as long as the following conditions do not exist:

- a). When there is danger to company facilities, company employees, or to other customers; service;
- b) When service is used for any unlawful purpose presented by:
 - (1) A government law enforcement agency, acting within its jurisdiction, advises the Company that such service is being used or will be used unlawfully or for an unlawful purpose, or
 - (2) A court order; or
 - (3) A regulatory authority order; or
 - (4) The Company having other information, which reasonably causes it to believe that such service is being used or will be used unlawfully or for an unlawful purpose.
- c) When a customer uses equipment in a manner that adversely affects the company's equipment, or interferes with another customer's service, or prevents another person from using the service, or otherwise impairs the quality of service to other customers.
- d) When a customer tampers with company facilities.
- e) When service is not obtained fraudulently or without authorization or is used in a fraudulent manner or with malicious intent
- f) When a customer does not complies with the terms and conditions of the Company or with contractual obligations.
- g) When a customer does not allow the Company reasonable access to its equipment and property for the purpose of installation, maintenance, repair, and upgrades.
- 2) If any of the above conditions exist, the Company may refuse to furnish service to an applicant or may disconnect the service of a customer.
- 3) The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

B. Resale

The resale of any local service provided by the Company is not permitted except as provided elsewhere in this tariff or as specifically authorized by the Company.

(C)

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LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s):

All PSC: 2

11 Section:

8 First Revised Sheet:

8 Cancels Original Sheet:

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE (cont'd)

C. Customer Responsibility

- 1) The customer subscribing to telephone service is responsible for its use and for the payment of all charges in connection therewith, and shall exercise such control as may be necessary to insure that it is not improperly used.
- 2) The customer or authorized user may not rearrange, disconnect, remove or attempt to repair any company provided facilities except upon the written consent of the Company. The customer agrees to notify the Company at least 90 days in advance to request rearrangement of Company's facilities located on the customer's premises. The customer may be charged for such changes.
- 3) The customer shall be responsible for damages to facilities of the Company caused by the negligence or willful act of the customer or authorized user.
- 4) The customer will be solely responsible for any loss or damage, or for any impairment or failure of the service, arising from or in connection with the use of customer-premise equipment or facilities.
- The Company does not monitor recordings of telephone conversations between its subscribers and other end-users or the use of automatic recording devices. Any customer recording telephone conversations or using automatic recording devices is responsible for the proper use and for adhering to the regulations governing such use.

D. Customer Provided Equipment and Inside Wire

- 1) The customer shall be responsible for the installation, operation, or maintenance of any customer-provided equipment and inside wire. The customer-premises equipment and inside wire would be connected to the general exchange network facilities of the Company by means of suitable connecting arrangements.
- Any customer-premises equipment connected to the Company's facilities shall not 2) interfere with any of the services offered by the Company.
- 3) The use of customer-premises equipment shall not
 - a) endanger the safety of the Company employees or the public
 - damage, require changes, or alter the equipment or facilities of the Company b)
 - interfere with the proper functioning of such equipment or facilities C)
 - d) impair the operation of the telecommunications system
 - injure the public in its use of the Company's services

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LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): All

PSC: 2

Section: II

First Revised Sheet: 9
Cancels Original Sheet: 9

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

USE OF SERVICE (cont'd)

D. <u>Customer Provided Equipment and Inside Wire</u> (cont'd)

- 4) Upon notice from the Company that the customer-premises equipment is causing or is likely to cause hazard or interference, the customer shall make the necessary change(s) to remove or prevent such hazard or interference or be subject to temporary discontinuance of service as long as the condition exists.
- 5) Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.
- 6) Customer Premises Equipment is not to be used for performing any part of the work of transmitting, delivering or collecting any messages where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company. Customers, who furnish telephone service to guests or patients, may recover billed charges of the Telephone Company for local and toll messages placed by guests or patients.

E. Change in Responsibility or Occupancy

- At least 3 working days advance notice must be provided to the Company to discontinue service or to change occupancy or to change account responsibility.
- The customer whose service is being rendered shall be responsible for all Company services provided and/or consumed up to the scheduled date of service discontinuance.
- Existing service may be transferred for a new subscriber only if the former subscriber consents and an agreement acceptable to the Company is made to pay all outstanding charges against the service.
- 4) Change of responsibility on an account shall occur only in those cases where both parties previously shared service or when it is mutually agreed upon and acceptable to the Company.

F. Customer Complaints

- 1) When there is a customer complaint, the Company will do the following:
 - a) Promptly investigate each customer complaint it receives;
 - b) Report the findings of the investigation to the customer within a reasonable time;
 - Make a good faith effort to resolve the complaint within a reasonable time dependent on the urgency of the complaint; and
 - d) Retain a record of the compliant for 2 year, and in accordance with state rules.
 - The Company will inform the customer of the right to appeal the results of the investigation with the appropriate regulatory authority.

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LESLIE COUNTY TELEPHONE CO., INC.

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Section: 11

First Revised Sheet: 10

Cancels Original Sheet: 10

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

USE OF SERVICE (cont'd) 3.

Company Liability G

- The Company is not responsible for the actions of one end-user customer upon another end-user customer. Such actions will be left for the legal authorities to handle.
- The Company shall be indemnified and saved harmless by the customer or 2) customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer, and against all other claims arising out of any act of omission of the customer in connection with the facilities provided by the Company.
- The Company is not liable for damages for any accident, injury, or death from its 3) facilities and apparatus when such accident, injury, or death is not due to the negligence of the Company.
- When suitable arrangements can be made, the Company will connect with other 4) companies to provide service outside the local exchange area. The Company is not liable, for the operations of other companies with which its facilities are connected in order to provide service to the customer.
- The Company's liability, if any, with respect to any other claims or suits by a Customer or by any others for damages associated with the installation, provision, termination, maintenance, repair, or restoration of service, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may other-wise be due the Customer under this Tariff as an allowance for interruptions.
- The Company is not liable for any defacement or damage to the customer's premises 6) or claims for infringement of patents arising or resulting from the furnishing of service or the attachment of its equipment and associated wiring furnished by the Company on such premises.
- 7) The Company shall not be responsible to the customer or otherwise if changes in the criteria or in any of the facilities, operations or procedures of the Company render any customer provided facilities obsolete or require modification or alteration of such facilities or otherwise affect its use or performance.

(C)

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BY: Joel Dohmeier, Vice-President

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PSC: 2

Section: II

First Revised Sheet: 11

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

USE OF SERVICE (cont'd)

G. Company Liability (cont'd)

- 8) The customer indemnifies and saves the Company harmless against any accident, injury or death caused through the use of telephone apparatus which fail to meet the dielectric requirements as established by the Company when such apparatus is provided by the customer. The Company has the right of refusing to, or ceasing to, render telephone service to a customer if at any time any of the telephones, appliances, lines or apparatus on the customer's premises shall be considered unsafe by Company personnel, or if the use of the service shall be prohibited by or forbidden under any law, ordinance or regulation.
- 9) The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion to use of E911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by persons accessing 911 service thereunder, and which arises out of the negligence or other wrongful act of the customer, its user, agencies or municipalities, or the employees or agents of any one of them.
- 10) Under no circumstances shall the Company or its officers, directors, employees or agents have any liability to the county, a person placing an emergency call on the system or to any other person or entity for any loss, damage, injury or liability which they may suffer, sustain, incur or become subject to, arising out of, based upon or resulting from any negligence on the part of the telco or its officers, directors, employees or agents in preparing or furnishing, or any delay in preparing or furnishing any E911 listings and/or updates to the county and/or in responding to an emergency call, including but not limited to any death or bodily injury or any direct, indirect, incidental, special, consequential or other damages.
- The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur.
- 12) The Company shall not be liable for damages or statutory penalties in any cases where a claim is not presented in writing within thirty days after the alleged delinquency occurs.

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Exchange(s):

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PSC:

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Section:

10

First Revised Sheet: Cancels Original Sheet: 12 12

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. CUSTOMER BILLING AND PAYMENTS

A. General

- Charges for service commence when the service is installed and connection is made, whether used or not.
- The Company will collect from the customer the prevailing amount of taxes, surcharges, and other imposed fees upon them by local, state, or federal governments and regulatory authorities.
- 3) All service connection charges, recurring monthly charges, taxes, surcharges, fees, etc. will be billed in one month in advance. All long distance per message and per minute charges (if applicable) will be billed in arrears.
- 4) Charges for a fractional part of a month are prorated and computed on the basis of a 30day month.
- 5) Bills to customers will be rendered monthly and will contain a clear listing of charges.
- 6) The customer is responsibility for all charges in conjunction with the services furnished including originating toll calls and accepted collect calls at the customer's access line. Failure to receive bills or notices which have been properly sent shall not prevent such bills from becoming delinquent nor relieve the customer of the obligations therein.
- 7) Customers will not be held responsible for the nonpayment of another customer's bill unless the customer superseded the service or was a co-applicant or guarantor for the service of the nonpaid account.
- 8) Bills are due when rendered unless otherwise specified and are payable to the Company or to any agency duly authorized to receive such payments.
- 9) The Company will not bill the customer for delinquency in payments by a previous occupant of the premises other than a member of the same household residing at the same premises.

B. Overtime Work or Work Performed Outside Regular Working Hours

Unless specified elsewhere in this tariff, the rates and charges contemplate that all work for installations, moves or changes of service, equipment, facilities, or instrumentalities is performed during regular business hours. If the customer requests the work to be performed during non-business hours or the time allowed is insufficient to permit completion during regular business hours or the customer interrupts work once it's begun, the customer may be required to bear any additional costs incurred.

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PSC: 2

Section: II

First Revised Sheet: 13

Cancels Original Sheet: 13

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. CUSTOMER BILLING AND PAYMENTS (Cont'd)

C. Promotions

From time-to-time, the Company, may offer temporary price reductions on monthly charges or waive non-recurring charges to promote certain services.

D. Notice of Service Changes and Rate Increases

The Company will follow the applicable rules for notifying customers of service changes and rate increases.

E. Electronic Billing

Customers may elect to view and pay their monthly telephone bill electronically via the Internet. The bill will include a summary of the current charges as well as totals by section/service. Customers who choose this option will stop receiving paper bills after two months. They may choose to resume receiving paper bills at any time without incurring a service charge.

F. Billing Errors and Adjustments

- If the Company determines that the character of use of a service is not in accordance with the class of service contracted for, the Company may require the customer to contract for the proper class of service and retroactively bill for the appropriate class of service.
- When billing errors are brought to the attention of the Company, the Company will provide retroactive billing adjustments to customers as follows:
 - a) Over billed: The Company will provide either a credit applied to the next available bill or a reimbursement for charges that were over billed to the customer, including any applicable taxes, surcharges, etc. from the preceding 2 years that the billing error had occurred, unless customer obtained service thru fraud, theft or deception.
 - b) Under billed: The Company will add the additional charges that were under billed or missing, including any applicable taxes, surcharges, etc. from the preceding 2 years that the billing error had occurred to the customer's next available bill. The Company may provide an option to pay the additional charges in equal monthly installments not to exceed 2 months.

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BY: Joel Dohmeier/Vice-President

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PSC: 2

Section: II Fourth Revised Sheet: 14

Cancels Third Revised Sheet: 14

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. <u>CUSTOMER BILLING AND PAYMENTS</u> (Cont'd)

G. Billing Disputes

- Unless the Company receives a dispute within 60 days of the bill date, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer.
- 2) When a customer disputes a charge or charges on the bill, in no way does this relieve the customer from obligation of paying the undisputed charges.
- 3) The Company will do the following:
 - a) Promptly investigate each customer complaint it receives;
 - b) Report the findings of the investigation to the customer within a reasonable time;
 - Make a good faith effort to resolve the complaint within a reasonable time dependent on the urgency of the complaint; and
 - d) Retain a record of the complaint for 2 year.
 - e) The Company will inform the customer of the right to appeal the results of the investigation with the appropriate regulatory authority.
- 4) If the results of the Company investigation indicate the customer is obligated to pay, the customer shall submit payment within five (5) working days to the Company or its duly authorized agents for the disputed amounts. Failure to make full payment shall be grounds for termination of service.
- 5) If the results of the Company investigation indicate the Company is obligated to credit the customer for any portion of the disputed bill, the Company will apply the appropriate adjustment on next available bill.

H. Late Payment Charge

- A Late Payment charge applies to all past due balances. Late Payment charges will not apply to previous Late Payment charges or other unpaid penalty charges.
- Customers with a past due balance that sign up for electronic payments will receive a one-time waiver of the late payment charge.
- 3) Final collection procedures and temporary disconnection of service are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

4) Charges

a) Residential
b) Business

Per Month
\$12.00⁽¹⁾
\$15%

⁽¹⁾ This rate will be effective on the Company's July bill cycle date.

(C)

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BY: Andrew Petersen, Vice-President

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PSC:

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Section:

15

Third Revised Sheet: Cancels Second Revised Sheet 15 15

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. CUSTOMER BILLING AND PAYMENTS (Cont'd)

Non-Sufficient Funds (NSF) Charge

(M)

A charge of \$10.00 per incident will be assessed when a customer's payment for service becomes dishonored, is not valid, or is rejected.

(M)

J. Service Restoration

The Company will restore service that has been temporarily disconnected for non-payment upon payment of all applicable charges including a Reconnect for Non-Payment Charge. Service that has been fully disconnected will be restored upon payment of applicable charges and on the basis of a new application.

K. <u>Deferred Payment Arrangements</u>

- A Deferred Payment Agreement is available to residential customers unable to pay an outstanding bill in full. The Company will negotiate and accept a reasonable, mutually agreed upon payment plan in accordance with the state's Administrative Regulations, not to exceed 6 months.
- No finance charges apply.
- 3) Any payment made by a customer in compliance with a Deferred Payment Agreement will be applied to payment of the previous outstanding bill with any remainder credited to the current bill.
- 4) If a customer fails to fulfill the terms of a Deferred Payment Agreement, the Company shall have the right to disconnect service upon at least five (5) calendar days written notice and under such circumstances the Company shall not be required to offer subsequent negotiation of a Deferred Payment Agreement prior to disconnection.

L. Contractual Service Arrangements

- The Company may offer unique Contract Service Arrangements for services not available through this tariff or for deviations to the rates or conditions for services contained in this tariff.
- 2 Unless specified differently in the contract, the regulations listed in this tariff will apply.
- Specific rates, charges, and terms may be provided at a Company standard or developed on a non-discriminatory individual case basis.

(M) Material previously appeared on Sheet 14 of this Section

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BY: Joel Donnheier, Vice-President

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Kentucky

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PSC:

2

Section:

11

Third Revised Sheet: Cancels Second Revised Sheet:

16 16

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

5. TERMINATION OF SERVICE

A. Termination By the Customer

A customer terminating service must notify the Company prior to the termination date, and is responsible for the payment of all charges incurred up to the termination date.

B. <u>Termination By the Company For Cause</u>

- Except in case of danger to life or property, no disconnection shall be accomplished on Saturdays, Sundays, legal holidays, or on any other day in which the Company cannot reestablish service on the same or following day.
- 2) The Company may terminate service to a customer *without* providing a written notice in the following instances:
 - a) When there is existence of immediate danger or a condition that is hazardous to life, physical safety, or property. (1)
 - b) When a customer uses equipment in such manner as to adversely affect the company's equipment or the company's service to others.
 - c) When a customer tampers with company facilities.
 - d) When there is knowledge that the service is being or will be used for unlawful purposes, or upon order by any court, the Commission, or any other duly authorized public authority.
 - e) Obtains service fraudulently or without authorization or uses services and/or facilities for fraudulent purposes such as, but not limited to, avoiding payment. (2)
 - f) Engages in unauthorized resale of equipment or service
- 3) The Company may either temporarily deny service or terminate service to a customer after the Company provides (10 days) written notice to the customer to comply with the violation listed below, but the customer does not comply:
 - a) Fails to provide the Company reasonable access to its equipment and property.
 - Fails to comply with the terms and conditions of service offerings and/or violation of Commission rules.
 - c) Fails to comply with contractual obligations.

Company must notify customer immediately in writing following termination.

(2) Company must notify customer within 24 hours of termination.

(C)

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Exchange(s): All 2

PSC:

Section: 11 Second Revised Sheet: 17

Cancels First Revised Sheet: 17

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

TERMINATION OF SERVICE (Cont'd) 5.

C. Disconnect for Non-Payment

- When a customer does not pay an entire bill by the due date, excluding charges that are in the process of being disputed, or made payment that was rejected for insufficient funds, the Company will temporally disconnect service and send a written notice regarding full disconnect. To avoid termination of service, a customer must pay all charges due including Non-Sufficient Funds charge, Late Payment Fee plus any applicable Reconnection charges or negotiate a Deferred Payment Arrangement within 5 days after the date of the written notice and not prior to 20 days after the main date on the original unpaid Bill.
- 2) The Company may attempt to make at least one telephone call to the customer prior to disconnecting service.
- If the customer does not pay the entire bill or contact the company to make payment 3) arrangements by the termination date, service will be fully terminated. Any payment received after service has been fully terminated, will be considered a new application for service and installation charges may apply.

Partial Payments:

The Company may terminate service, other than basic service, when a customer pays less than the entire bill, excluding charges that are in the process of being disputed, after the Company provides the required written notice. To avoid termination of service, other than basic service, a customer must pay all charges due or negotiate a Deferred Payment Arrangement within 5 days after the date of the written notice.

D. **Contract Termination**

- 1) Unless specified elsewhere, contracts for service or facilities may not be terminated except upon advance notice, written or verbal, to the Telephone Company, at which time all unpaid charges or guarantees for the period the service or facilities have been furnished plus all applicable minimum and termination charges are due and payable, or a deferred Payment Plan has been mutually agreed upon.
- The customer is required to pay only the charges for the period during which service or facilities have been furnished. Minimum or termination charges will not apply when the use of the service or facilities is terminated because of the condemnation, destruction, or damage or property by fire or other cause beyond the control of the customer which renders the premises unfit for occupancy.

E. Medical Emergency

The Company will postpone disconnecting local exchange residential service for 30 days for nonpayment, if the customer submits certification from a qualified medical professional, who is licensed to practice in the state, stating that disconnection would create a life threatening situation for the customer or other permanent resident of the customer's household.

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BY: Joel Dohmeier, Vice-President

(C)

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PSC 2 Section II Third Revised Sheet 18

LESLIE COUNTY TELEPHONE CO., INC.

Kentucky

Cancels Second Revised Sheet 18

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

5. <u>TERMINATION OF SERVICE</u> (Cont'd)

F. Prohibitions Against Disconnection

1) Service may not be refused because of a delinquent account if the customer or applicant agrees to a Deferred Payment Agreement.

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PSC: Section: 2 II

Fifth Revised Sheet:

19

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

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PSC: Section: 2

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

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PSC: Section: 2 11

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

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LESLIE COUNTY TELEPHONE CO., INC.

Kentucky

Exchange(s):

All

PSC:

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Section: Second Revised Sheet:

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Cancels First Revised Sheet:

20

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

RESERVED FOR FUTURE USE

(C)

(C)

ISSUED: September 10, 2018 EFFECTIVE: October 1, 2018

BY: Joel Dohmejer, Vice-President

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Kentucky

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

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ISSUED: September 10, 2018 EFFECTIVE: October 1, 2018

BY: Joel Donmeier, Vice-President

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Kentucky

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

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ISSUED: September 10, 2018

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Kentucky

Exchange(s):

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PSC: Section: 2 11

First Revised Sheet:

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

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ISSUED: September 10, 2018 EFFECTIVE: October 1, 2018

BY: Joel Dollmeier, Vice-President

RECEIVED

9/10/2018

Southeast Region P.O. Box 22995

Knoxviile, TN 37933-0995



35 Pollissippi Parkway, Suite 230 Knoxville, TN 37932

External Affairs

July 15, 1992

Mr. Claude G. Rhorer, Jr. Acting Executive Director Kentucky Public Service Commission 730 Schenkel Lane P.O. Box 615 Frankfort, KY 40602

- Carrier

RE: Promotion of Custom Calling Service Features Leslie County Telephone Company

Dear Mr. Rhorer:

Leslie County Telephone Company would like to offer a promotion of Custom Calling Service feature installation charges, waiving the statement in their tariff Section V, Original Sheet 6. This notification is being made as permitted per our tariff Section II, Original Sheet 22. We propose ending this offer which is available to all our customers on August 31, 1992.

We desire to make this offering to stimulate the sales of Custom Calling Service features.

We plan to notify all telephone customers by direct mail pieces, press releases to the papers, and displays in the business office.

Unless we hear differently from you we will proceed with our plans as described above.

If there are any questions, you may continue to contact me at either our toll free number for Regulatory Affairs (800) 551-6024 or my direct number (615) 671-4748.

Respectfully,

Robert P. Daino

Manager-Rates and Tariffs

J. Hicks cc:

D. Roark

PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE**

AUG 15 1992

PURSUANT TO 807 KAR 5:011.

SECTION 9 (1)

Elow falle PUBLIC SERVICE COMMISSION MANAGER

LESLIE COUNTY TELEPHONE CO., INC.Exchange(s):AllKentuckyPSC:2Section:IIFirst Revised Sheet:23Cancels Original Sheet:23

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

RESERVED FOR FUTURE USE

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(C)

ISSUED: September 10, 2018 EFFECTIVE: October 1, 2018

BY: Joel Donmeier, Vice-President

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9/10/2018

LESLIE COUNTY TELEPHONE CO., INC.

Kentucky

Exchange(s):

All

PSC:

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11

First Revised Sheet: Cancels Original Sheet: 24 24

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

RESERVED FOR FUTURE USE

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(C)

ISSUED: September 10, 2018 EFFECTIVE: October 1, 2018

BY: Joel Dohmeier, Vice-President

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9/10/2018

LESLIE COUNTY TELEPHONE CO., INC.Exchange(s):AllKentuckyPSC:2Section:IIFirst Revised Sheet:25Cancels Original Sheet:25

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

RESERVED FOR FUTURE USE

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ISSUED: September 10, 2018 EFFECTIVE: October 1, 2018

BY: Joel Dohmeier, Vice-President

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9/10/2018

LESLIE COUNTY TELEPHONE CO., INC.PSC:2KentuckySection:IIITenth Revised Index Sheet:1Cancels Ninth Revised Index Sheet:1

LOCAL EXCHANGE SERVICE TARIFF

INDEX

| | <u>Sheet</u> |
|--|----------------------------------|
| Basic Local Exchange Service Application General Exchange Listings Monthly Rates | 1-2 1 1 1 2 |
| Kentucky Telecommunications Relay Service | 2.1 |
| Paystation Service General Definitions Rules and Regulations Rates and Charges | 4-6 4 4 4-5 6 |
| Exchange Maps | 8-12 |
| CentrexGeneralRates and ChargesTermination Liability and Minimum Service Period | 13-17 13-14 14-16 16-17 |
| Low Income Assistance Programs Lifeline Assistance Link Up | 18-20 18-19 20 |

(D)

Issued: September 26, 2013

Effective: September 27, 2013

By:

Joel Dohmeier, Vice President

RECEIVED

9/26/2013

LESLIE COUNTY TELEPHONE CO., INC. 2 PSC: Kentucky Section: H 2 Second Revised Index Sheet: Cancels First Revised Index Sheet: 2

LOCAL EXCHANGE SERVICE TARIFF

(D)

(D)

Issued: September 26, 2013 Effective: September 27, 2013

By:

Vice President Joel Dohmeier

TARIFF BRANCH

9/26/2013

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): All

> PSC: 2

> > 1

Section: Ш

Third Revised Sheet: 1

Cancels Second Revised Sheet:

LOCAL EXCHANGE SERVICE TARIFF

A. BASIC LOCAL EXCHANGE SERVICE

1. Application

- This section applies to the Local Exchange Service in all of the exchanges of the Leslie County Telephone Company, hereinafter referred to as the Telephone Company.
- The provisions of Local Exchange Service are also subject to the Rates, Charges, Rules and Regulations in all other section of this Tariff, which as they now exist or as they may be revised, added to, or supplemented by superseding issues, are herby a part of this Local Exchange Service section.

2. General

- The monthly rates found below are payable in advance and entitle the a. customer to calling within the exchange from which he receives service, and to all stations connected to that exchange without an additional charge.
- b. Applicable taxes levied by state, county, local or other taxing authorities are in addition to the rates set forth in this Tariff.

3. **Exchange Listing**

| Originating | | |
|---------------|--------------------------|----|
| Exchange Name | Local Calling Areas | |
| Bledsoe | Harlan & Harlan County | |
| Buckhorn | · | (C |
| | Hazard, Dwarf & Vicco, | (C |
| | Canoe & Jackson | O) |
| Canoe | Jackson & Buckhorn | • |
| Dwarf | Hazard, Buckhorn & Vicco | |
| Hyden | Stinnett & Wooton | |
| Stinnett | Hyden & Wooton | |

Hyden & Stinnett

Issued: December 21, 2010

Effective: Januar/26/22010

PUBLIC SERVICE COMMISSION OF KENTUCKY

TARIFF BRANCH

By: Joel Dohmeier, Vice President

Wooton

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s):Listed Below

PSC:

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Section: Second Revised Sheet:

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LOCAL EXCHANGE SERVICE TARIFF

A. BASIC LOCAL EXCHANGE SERVICE (Continued)

4. **Basic Monthly Rates**

For the Calling Areas of:

| | | • | | | | |
|--------------|------------|---|--------|---|-------------------|-------------|
| | | Bledsoe Exchange Buckhorn Exchange Canoe Exchange | | Heyden Exchange Stinnett Exchange Wooton Exchange | Э | |
| ı | Residentia | 1 | | | | |
| | 1 Party | • | | | \$11.55 | (I) |
| ì | Business | | | | | |
| • | 1 Party | | | | \$16.40 | (1) |
| ı | Key & PBX | (Systems | | | | |
| | Regular | | | | \$18.95 | (1) |
| - | Trunk Hun | t | | | \$27.66 | (I) |
| I | For the Ca | lling Area of: | | | | |
| | | Dwarf Exchange | | | | |
| i | Residentia | | | | | |
| | 1 Party | | | | \$12.25 | (1) |
| F | Business | | | | | |
| | 1 Party | | | | \$17.35 | (I) |
| ŀ | Key & PBX | Svstems | | | | |
| | Regular | - y | | | \$19.90 | (1) |
| | Trunk Hun | t | | | \$29.10 | (I) |
| Effective Ju | uly 2, 200 | 3 the Touchtone rate will | be inc | luded in the loca | al exchange rate. | (N) |
| | | | | | | |

Customers who do not subscribe to Touchtone at that time will be grandfattle for the monthly credit of \$1.50.

JUL 0 2 2003

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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

EFERROUME DIRECTOR 003

ISSUED: June 2, 2003

BY: Paul E. Pederson, Vice-President

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): All

PSC: 2

Section: III
Eleventh Revised Sheet: 2.1

Cancels Tenth Revised Sheet: 2.1

A. BASIC LOCAL EXCHANGE SERVICE (Continued)

4. Basic Monthly Rates (Continued)

Zone Charges:

\$1.75

This charge is applicable in all of the exchanges except Dwarf exchange. Customers located in Dwarf exchange will not be charged.

Pursuant to KPSC Administrative Case No. 333, a monthly surcharge shall be imposed on all local exchange access lines. For purposes of application of this surcharge, access lines are defined as facilities which provide access to and from the telecommunications network for toll services and for local calling with the exception of Public Coin, WATS, Remote Call Forwarding, Radio Common Carriers and Official Telephone Company Accounts. The Commission has determined the amount of the surcharge will be \$0.01 (One cent) per access line, per month. However, this amount is subject to change by the Commission to meet the needs of providing Telecommunications Relay Services for the hearing and/or speech impaired persons in Kentucky. Pursuant to KPSC Administrative Case No. 352, a monthly surcharge for the Telecommunications Access Program (TAP) shall be imposed as above at the rate of \$0.02 (two cents). Both these surcharges shall be combined into one rate and appear as a separate line item on the customer's bill and shall read, "TRS/TAP SURCHARGE".

(R)

KENTUCKY
PUBLIC SERVICE COMMISSION

Gwen R. Pinson Executive Director

Issued: November 30, 2017 Effective: January 1, 2018

By: Joe Dohmeier, Vice President

EFFECTIVE

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1/1/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

| LESLIE COUNTY TELEPHONE CO., INC. | PSC: | 2 |
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| | Second Revised Index Sheet | 3 |
| | Cancels First Revised Index Sheet | 3 |
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LOCAL EXCHANGE SERVICE TARIFF

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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUL 0 2 2003

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

ISSUED: June 2, 2003

BY: Paul E. Pederson, Vice-President

EXECUTIVE DIRECTOR 2, 2003

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s):

PSC: 2

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Section: Ш

4 4

Original

LOCAL EXCHANGE SERVICE TARIFF

GENERAL Α.

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

DEFINITIONS B.

Coin Supervision - Provides signaling capability from the central office forpaystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operatorhandled calls, placed over the Company's network, the QRERVER COMMISSION only those calls which are charged to a called telephone, a third number of the Company's network, the Company available. APR 1 5 1997

C. **RULES AND REGULATIONS**

- Paystation Service will be considered a business service the burnost of applying the terms, rates and conditions found elsewhere in this fariff ON 9 (1)
- 2. Only one paystation instrument may be connected to each Paystation Access Line. DIRECTOR PRATES & RESEARCH DIV Off-Premise Extensions are not permitted.

ISSUED: February 28, 1997 EFFECTIVE: April 15, 1997

BY: Michael A. Pandow, President

(N)

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LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s):

All

PSC: Section: 2 III

Second Revised Sheet:

5

Cancels First Revised Sheet:

5

LOCAL EXCHANGE SERVICE TARIFF

C. RULES AND REGULATIONS (Continued)

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(N)

- 3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
- 4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
- 5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
- 6. Coin-free operator and emergency 911 access must be available from all paystations.
- 7. One directory will be distributed to the customer without charge for each paystation business exchange line.
- 8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
- 9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
- 10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
- 11. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.

 PUBLIC SERVICE COMMISSION

OF KENTUCKY EFFECTIVE

APR 1 5 1997

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY Phollis Farming

ISSUED: February 28, 1997 EFFECTIVE: April 15, 1997

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s):

All

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Section: Second Revised Sheet:

III 6

Cancels First Revised Sheet:

6

LOCAL EXCHANGE SERVICE TARIFF

D. RATES AND CHARGES

(N)

Monthly Rate

1. Paystation Access Line¹

Business One-Party local

rate and Zone Charges

shall apply

2. Coin Supervision

\$2.21

Coin Rate²

3. Each outgoing local message

\$ 0.25

² This rate will be detariffed effective October 6, 1997.

(N)

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

APR 1 5 1997

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY FARMED & FESEARCH DIV

ISSUED: February 28, 1997 EFFECTIVE: April 15, 1997

¹ Installation, move and change charges will be those applicable to business service.

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s):

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LOCAL EXCHANGE SERVICE TARIFF

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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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APR 1 5 1997

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY Phyllis Fannia DIRECTOR RATES & BESEARCH DIV

ISSUED: February 28, 1997 EFFECTIVE: April 15, 1997

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s):

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2 III

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LOCAL EXCHANGE SERVICE TARIFF

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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

APR 1 5 1997

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY Phylis Tanian DIRECTOR PRATES & RESEARCH DIV

ISSUED: February 28, 1997 EFFECTIVE: April 15, 1997

LESLIE COUNTY TELEPHONE CO., INC.

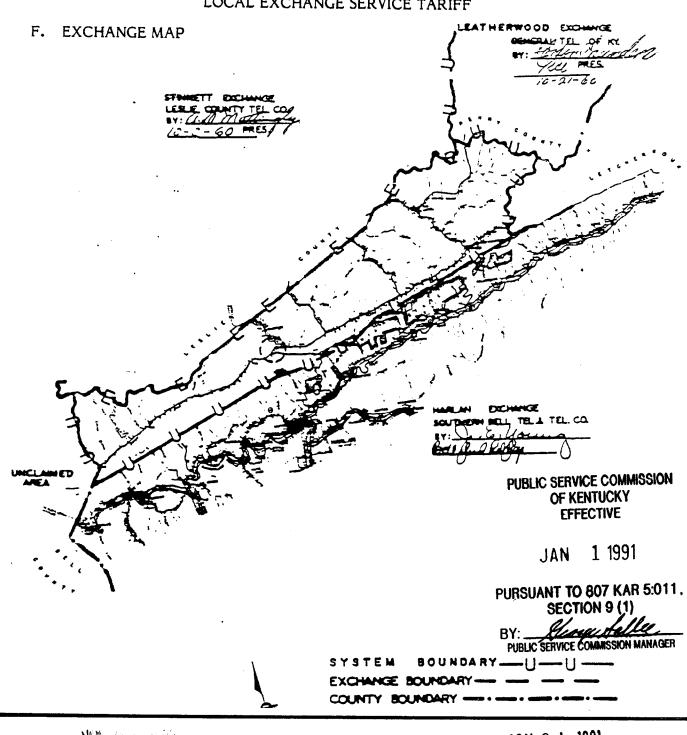
Exchange(s): All

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Section: Ш

Original Sheet:

LOCAL EXCHANGE SERVICE TARIFF



| Issued: | Effective: | JAN 0 1 1991 |
|-------------------------------------|---------------|--------------|
| By: Michael E. Hicks | Title: Vice l | President |
| Issued under Authority K.P.S.C. No. | dated | |

LESLIE COUNTY TELEPHONE CO., INC.

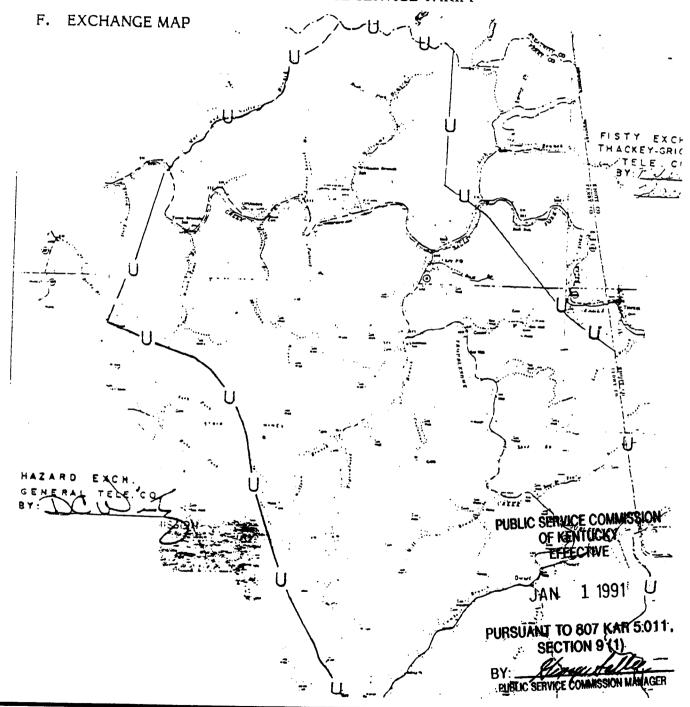
Exchange(s): All

PSC: 2

Section: III

Original Sheet: 9





| Issued: NOV U o 1990 | Effective: JAN 0 1 1991 |
|-------------------------------------|-------------------------|
| By: Michael E. Hicks | Title: Vice President |
| Issued under Authority K.P.S.C. No. | dated |

LESLIE COUNTY TELEPHONE CO., INC.

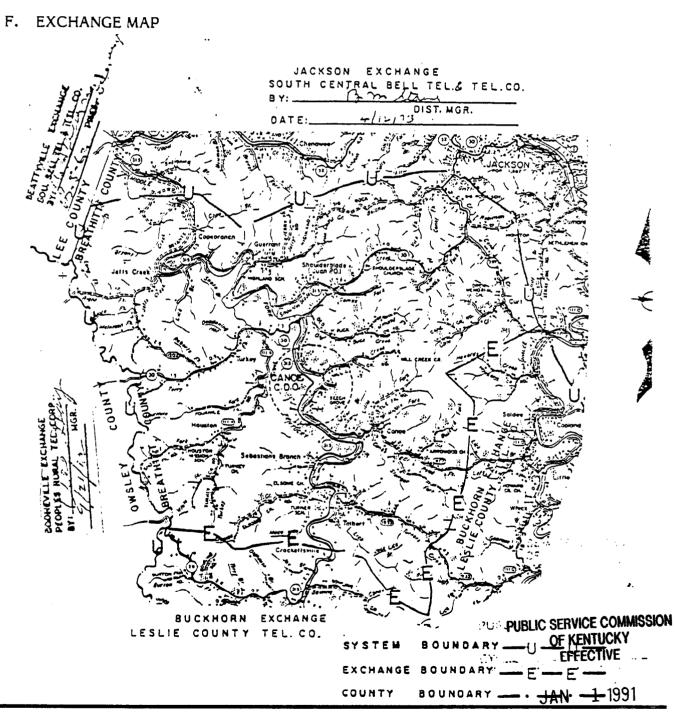
Exchange(s): All

PSC: 2

Section: III

Original Sheet: 10

LOCAL EXCHANGE SERVICE TARIFF



| Issued: MON O G 1990 By: Michael E. Hicks | Effective: JAN PURBUART TO 807 KAR 5:011 SECTION 9 (1) Title: Vice President BY: PUBLIC SERVICE COMMISSION MANAGER |
|--|--|
| Issued under Authority K.P.S.C. No. | dated |

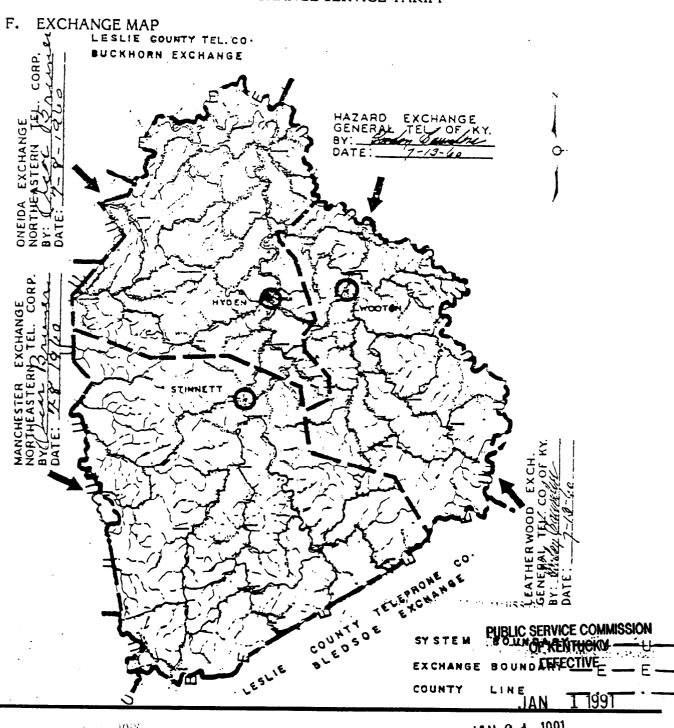
LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): All

PSC: 2 Section: III

Original Sheet: 11

LOCAL EXCHANGE SERVICE TARIFF



| By: Michael E. Hicks | Effective: Poissont TO 807 KAR 5:011. Title: Vice President BY: |
|-------------------------------------|---|
| Issued under Authority K.P.S.C. No. | datedPUBLIC SERVICE COMMISSION MANAGER |

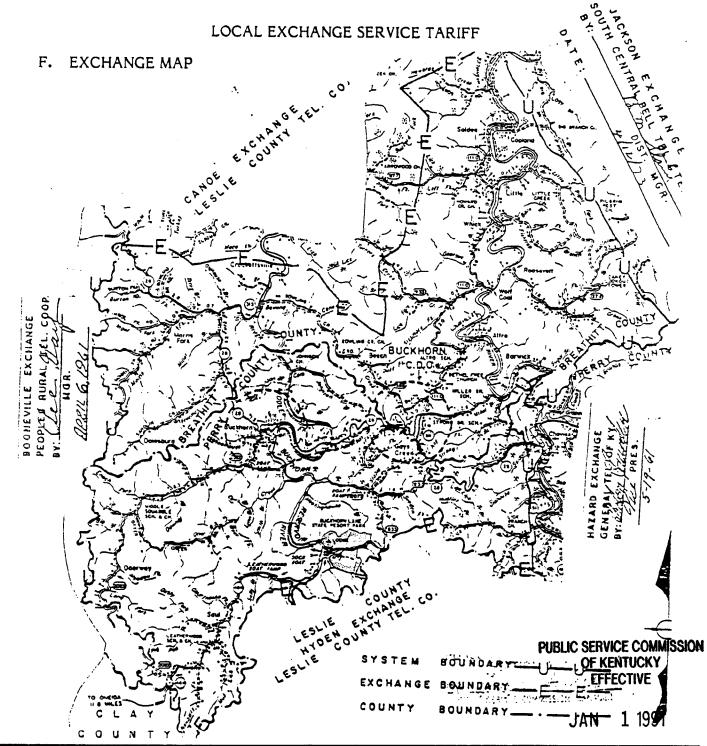
LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): All

PSC: 2

Section: III

Original Sheet: 12



| COUNTY | |
|-------------------------------------|---|
| Issued: Michael E. Hicks | PURSUANT TO 807 KAR 5:011 Effective: Title: Vice President Service Commission Manager |
| Issued under Authority K.P.S.C. No. | dated |

PSC: 2

SECTION: III

ORIGINAL SHEET: 13

LOCAL EXCHANGE SERVICE TARIFF

G. Centrex

1. General

- a. Centrex Service is a premium service offered only where appropriate central office and outside network facilities exist. The company reserves the right to refuse a request for Centrex Service based on availability of Central Office or Outside Plant Facilities.
- Centrex is provided in association with individual line business and residence exchange services. Centrex is not provided in association with public or semi-public pay telephone service.
- All lines will include the below itemized services c. and features as part of the monthly rates.
 - i. TouchTone
 - ii. Call Forward - Variable
 - iii. Call Hold
 - iv. Call Transfer (Internal) with Three-Way Calling
 - Directed Call Pick-up v.
 - Speed Dialing Eight Numbers

No discount is given on a line if any of the above are removed from any or all lines.

- d. All lines in a Centrex group must have the same billing arrangement, i.e., either flat rate or measured services (where offered).
- Suspension of Centrex lines is not allowed. e. Vacation and Seasonal rates do not apply to Centrex Service.
- f. Intragroup communications, within the local calling area, are not subjectputge service commission service. OF KENTUCKY

EFFECTIVE

ISSUED: March 1, 1993

EFFECTIVE: April 1, 1993 APR 1 1993

BY: Donald R. Brown, President

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

Eleva felle PUBLIC SERVICE COMMISSION MANAGER

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): All
PSC: 2
Section: III
First Revised Sheet: 14
Cancels Original Sheet: 14

LOCAL EXCHANGE SERVICE TARIFF

G. Centrex (Continued)

1. General (Continued)

- g. Intragroup communication over interexchange routes which are not part of local calling areas, are charged message toll service rates, or other tariffed interexchange service rates, such as for Private Line or Message Toll.
- h. Centerex service is designed for voice transmission. Data Transmission is not guaranteed over Centrex lines without special arrangements.
- One directory listing is furnished for each Centrex line as part of the service.
 Additional Directory listings may be furnished as specified in other sections of this tariff.

2. Rates and Charges

a. Cumulative line count determines the applicable Centrex rates for all Centrex lines in the following tables.

| All Exchange | ges except Dwa | <u>arf</u> | |
|--------------|---|---|---|
| 12 Month | 24 Month | 36 Month | ICB |
| <u>Rate</u> | <u>Rate</u> | <u>Rate</u> | <u>Rate</u> |
| \$14.16 | \$13.41 | \$12.67 | **** |
| 13.41 | 12.67 | 11.92 | |
| 12.67 | 11.18 | 10.43 | |
| 11.92 | 10.43 | 8.94 | |
| 11.18 | 9.69 | 8.20 | |
| | | | |
| | 12 Month <u>Rate</u> \$14.16 13.41 12.67 11.92 | 12 Month 24 Month Rate Rate \$14.16 \$13.41 13.41 12.67 12.67 11.18 11.92 10.43 | RateRateRate\$14.16\$13.41\$12.6713.4112.6711.9212.6711.1810.4311.9210.438.94 |

| | Dwarf | f Exchange | | |
|--------------|-------------|-------------|-------------|------|
| Number of | 12 Month | 24 Month | 36 Month | ICB |
| <u>Lines</u> | <u>Rate</u> | <u>Rate</u> | <u>Rate</u> | Rate |
| 2-5 | \$15.06 | \$14.27 | \$13.47 | **** |
| 6-10 | 14.27 | 13.47 | 12.68 | |
| 11-20 | 13.47 | 11.89 | 11.10 | |
| 21-50 | 12.68 | 11.10 | 9.51 | |
| 51-100 | 11.89 | 10.30 | 8.72 | |
| ICB | | | | |

PUBLIC SERVICE COMMISSION

**** Special Individual Customer Based Rates may apply for Explication Stems larger than listed above or for time periods greater than listed above, subject to the appropriate regulatory approval.

JUL 0 2 2003

Issued: June 2, 2003

By: Paul E. Pederson, Vice-President

EXECUTIVE DIRECTOR

(C)

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PSC: 2

SECTION: III

ORIGINAL SHEET: 15

LOCAL EXCHANGE SERVICES TARIFF

- G. <u>Centrex</u> (Continued)
 - Rates and Charges (Continued)
 - b. Additional Features
 - Multiline hunt capability, linear or circular, \$6.00 month per line equipped.
 - ii. The following features are a sample listing of what may be available depending upon the company's hardware and the software which serves the customer.

Toll Call Restrictions, Warm Line, Do Not Disturb, Call Waiting, Automatic Recall, Automatic Callback, 10XXX Forced Dialing, Wake Up, Speed Call 30, Call Waiting - Incoming only, Call Forwarding Busy Line - Incoming only, Attendant Console Service, Expensive Route Warning Tone, Automatic Route Selection.

Monthly Rate

\$0.50 per line per feature

- c. Connection Charges:
 - i. A Service Establishment Charge which includes the associated Central Office Charge.

\$10.00 per centrex line per occurrence.

ii. Additional service connection charges as detailed in section 8 of this tariff may apply to the connection, change, or relocation of one or more lines at the same time and on the same service of the customer following initial installation.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: March 1, 1993

EFFECTIVE: April 1, 1993 APR 1993

BY: Donald R. Brown, President

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

PSC: 2

SECTION: III

ORIGINAL SHEET: 16

LOCAL EXCHANGE SERVICES TARIFF

- G. <u>Centrex</u> (Continued)
 - Rates and Charges (Continued)
 - c. Connection Charges (Continued):
 - iii. No service connection charges will apply to any changes requested to feature(s) for a period of thirty days immediately following the initial installation of feature package installation. Following the thirty day period, charges as described above and in Section 8 may apply for any changes or additional service requests.
 - 3. Termination Liability and Minimum Service Period
 - Group shall be 12 months. If service is terminated in whole or in part, except as otherwise provided herein, prior to the agreed to minimum service period, the customer shall be required to pay a termination charge for the unexpired portion of the service period, determined as follows:

The monthly charge for the original Centrex lines and features terminated multiplied by the number of months remaining in the minimum service period.

If a longer period of time was contracted for, such as a 24 or 36 month contract, the same methodology would apply. The customer would only be liable for the "original" number of lines and features ordered at the time period and rates specified, not for any additional that may have been contracted for.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

ISSUED: March 1, 1993

EFFECTIVE! April 1993 1993

BY: Donald R. Brown, President

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: SERVICE COMMISSION MANAGER

PSC: 2

SECTION: III

ORIGINAL SHEET: 17

LOCAL EXCHANGE SERVICES TARIFF

G. <u>Centrex</u> (Continued)

- 3. Termination Liability and Minimum Service Period (Continued)
 - b. A customer who reduces Centrex station lines under contract has the following options for the duration of the contract:
 - i. Continue to pay an amount equal to the monthly rate for the number of Centrex station lines disconnected that are under contract, or
 - ii. Pay terminating charges as covered in C.1. preceding on the number of Centrex lines disconnected.

ISSUED: March 1, 1993 EFFECTIVE: April 1, 1993

BY: Donald R. Brown, President

| LES | SLIE | COU | NTY | TELEPHONE CO., INC. | | Exchange(s): All | |
|---------------|--|-----------------------------------|---|--|---|---|------------|
| | | | | | | PSC: 2 Section: III | |
| | | | | | | Third Revised Sheet: 18 | |
| | | | | | Cancels | Second Revised Sheet: 18 | 3 |
| A. | LOV | V-INC | OME | E ASSISTANCE PROGRAM (| <u>LIFELINE)</u> | | (T |
| | The Lifeline Assistance Program was developed to reduce rates for low income customers. The Company participates in this assistance program to increase the availability of telecommunications services to all consumers in its serving areas. | | | | | (T | |
| | 1. | Life | ine A | <u>ssistance</u> | | | |
| | | on Com inclu (Rep FCC | a nonpany uding port a c's Lif | on-discriminatory basis to a y's Lifeline service offering s but not limited to, 47 C.F.R and Order released February | ill qualifyin hall comply k. Part 54; 6, 2012, V hird Repor | with all applicable federal laws, the FCC's Lifeline Reform Order VC Docket No. 11-42, et. al.), the t and Order released on April 27, | (C |
| | | a. | Cre | dits | • | | (M) |
| | | | | e following credits* will app istance: | oly for eac | ch customer eligible for Lifeline | |
| | | | | | | Monthly <u>Credit</u> * | |
| | | | 1) | Federal Lifeline Assistance | Benefit | (1) | (Т |
| | | | 2) | State Lifeline Assistance Be | enefit | (2) | (T)(C |
| * (1) (2) (M) | Loca Auth Auth | al Exc norize norize | hang d FC d KY | will not exceed the total of the e rate. C rate. PSC rate. usly appeared on Sheet 19 of | | er Line Charge and the Residential | (M) |
| (141) | wat | onai p | ,, C V 10 | adi, appeared on onect 19 of | 1110 000110 | KENTUCKY | |
| | | | | | | PUBLIC SERVICE COMMISSION Talina R. Mathews | N |
| | | | | | | EXECUTIVE DIRECTOR | |
| leen | ed. V | Joven | her s | 3, 2016 | | Jalina R. Matheus | |
| | | | | er 1, 2016 | | EFFECTIVE | |
| | / | n . | 01 | 7/ | | 12/1/2016 | |
| Ву: | 1021 | hel ! | 1 | Vice President | | PURSUANT TO 807 KAR 5:011 SECTION 9 (1 | 1) |
| | IOD | LIOPE | nalar | VICE President | | | |

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): ΑII PSC: 2

Section: Ш

Fourth Revised Sheet: 19 Cancels Third Revised Sheet: 19

(D)

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KENTUCKY PUBLIC SERVICE COMMISSION

Talina R. Mathews EXECUTIVE DIRECTOR

Jalina R. Matheus_

EFFECTIVE

12/1/2016

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Issued: November 8, 2016 Effective: December 1, 2016

Joe Dohmeier, Vice President

LESLIE COUNTY TELEPHONE CO., INC.

Exchange(s): All

> PSC: 2

Section: Ш

Seventh Revised Sheet: 20 Cancels Sixth Revised Sheet: 20

A. **LOW-INCOME ASSISTANCE PROGRAMS** (Continued)

2. Lifeline Connection Assistance (Link-Up *

3. Kentucky Lifeline Support

The Lifeline Assistance program shall be funded through the Kentucky Lifeline Support Surcharge.

Monthly Rate

a. Kentucky Lifeline Support per month per access line

\$.14

(I)

Aaron D. Greenwell
Link-Up has been eliminated per FCC Order FCC12-11 effective April 2,201/2 DIRECTOR

KENTUCKY PUBLIC SERVICE COMMISSION

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Issued: March 23, 2016 Effective: April 1, 2016

LESLIE COUNTY TELEPHONE CO., INC.

Kentucky

Exchange(s):

All

PSC: Section: 2 III

Fourth Revised Sheet:

21

Cancels Third Revised Sheet:

21

(D)

Issued: September 26, 2013 Effective: September 27, 2013

By:

Joel Dohmeier, Vice President

TARIFF BRANCH

(D)

9/26/2013

LESLIE COUNTY TELEPHONE CO., INC.

Kentucky

Exchange(s): All PSC: 2

Section: III

Fourth Revised Sheet: 22

Cancels Third Revised Sheet: 22

(D)

(D)

Issued: September 26, 2013 Effective: September 27, 2013

By:

Joel Dohmeier, Vice President

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LESLIE COUNTY TELEPHONE CO., INC.

Kentucky

Exchange(s): All

PSC: 2 Section: III

Second Revised Sheet: 23

Cancels First Revised Sheet: 23

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(D)

Issued: September 26, 2013 Effective: September 27, 2013

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Kentucky

Exchange(s):

ge(s): All PSC: 2

Section:

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Third Revised Sheet:

24

Cancels Second Revised Sheet:

24

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Issued: September 26, 2013 Effective: September 27, 2013

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Exchange(s): All

PSC: 2

Section: III

Fourth Revised Sheet: 25

Cancels Third Revised Sheet: 25

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Exchange(s): All

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Section: III

Third Revised Sheet: 26

Cancels Second Revised Sheet: 26

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TARIFF BRANCH (D)

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Kentucky

Exchange(s): All PSC: 2

Section: III

First Revised Sheet: 27

Cancels Original Sheet: 27

(D)

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Vice President

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Kentucky

Exchange(s):

ge(s): All PSC: 2

Section:

2 |||

First Revised Sheet:

28

Cancels Original Sheet:

28

(D)

Issued: September 26, 2013 Effective: September 27, 2013

Bv:

Joel Dohmeier, Vice President

TARIFF BRANCH_(D)

9/26/2013

LESLIE COUNTY TELEPHONE CO., INC.

Kentucky

Exchange(s): All PSC: 2

Section: III

First Revised Sheet: 29

Cancels Original Sheet: 29

(D)

(D)

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Kentucky

All Exchange(s):

PSC: 2 Section: Ш

(D)

First Revised Sheet: 30

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TARIFF BRANCH

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Kentucky

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PSC: 2 Section: III

Second Revised 31

Cancels First Revised Sheet: 31

(D)

(D)

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oel Dohmeier, Vice President

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